Why Claims Direct Access?

- 40 years of experience adjusting claims
- Over 70,000 claims closed
- 46 staff members,12 of whom are attorneys
- Worked directly with Lloyd's syndicates in London since 1994 as well as U.S. based carriers





Experience & Expertise

Claims Direct Access has decades of experience handling complex, multi-line property and casualty claims.

To date, our in-house legal and claims team has resolved over 70,000 claims in all 50 U.S. States, the Virgin Islands and Puerto Rico.

The staff is comprised of experienced insurance professionals all of whom are skilled in complex claims and litigation matters. All services are handled in house with the support of adjusters, medical professionals, attorneys and more.



"When the chips are down, I'm going to represent them like no other."

- RICK J. LINDSEY, PRESIDENT & CEO

Resolving complex claims & litigation

The team has a proven track record of success by collaborating and executing at the highest level. Claims Direct Access provides:

- Legal defenses under Reservation of Rights
- Manages cases, multiple parties and defendants
- Strategic and tactical approach to Class Actions, Cross Complaints and Counter Claims
- Appeals to higher courts
- Collaboration with expert witnesses and other legal resources
- Representation at trials
- Efficient management of time and expenses

Resource Management

We assist our clients in managing claims and controlling exposure by:

- Providing meaningful status updates
- Attending mediations, settlement conferences and pre-trial conferences
- Responding to potential bad-faith allegations and prosecuting Declaratory Relief Actions
- Negotiating claims to a fair, reasonable and cost effective result

Extraordinary results

Stellar performance in claims management in specialty liability coverage:

- Aviation Aircraft
- Aviation Pilot
- Commercial Automobile/Motor
- Commercial Liability
- Commercial Property/Inland Marine
- Garage Liability/Towing
- Healthcare Services
- Professional Liability
- Communicable Disease Coverage



Office Located in Salt Lake City, Utah



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